



Datele de contact sunt contra cost. Detalii aici: <https://www.rabota.md/ro/prices/cv>

Customer Support Agent

Despre mine

- Knowledge of foreign languages : English fluently (written and spoken), Russian fluently (written and spoken), Romanian fluently (written and spoken)
- Cold calls
- Computer skills: Experienced user (Microsoft Office, Internet, NetSuite, Sales Force)
- Personal qualities: Responsible, leadership, high efficiency, learning fast
- Excellent communication skills;
- Excellent command of English;
- A flexible and willing to learn person;
- Self-motivated
- Ability to work under stress;
- Used to work Evening/Night Shifts

Experiența profesională

Application Analyst Engineer · Multidoc Unit SRL

Aprilie 2022 - August 2022 · 5 luni

Fixing bugs, Solving Libraries issues

Sales Manager · Social Finance

Mai 2020 - Februarie 2022 · 1 an 10 luni

Cold Calls

Negotiation with customers

Manager Processing Data · "Expert Ware" SRL

Octombrie 2019 - Aprilie 2020 · 7 luni

- Customer Support
- Solving incoming tickets
- Data Processing

Dispatch Manager · "Glorificator" SRL

- 👤 37 ani
- ♂ Masculin
- 📍 Chișinău
- 💰 10 000 MDL

Preferințe

- Full-time

Limbi

- **Română** · Fluent
- **Rusă** · Fluent
- **Engleză** · Fluent

Martie 2019 - Iulie 2019 · 5 luni

- Customer service and problem-solving
- Assign and contact Drivers, and communicate/confirm assignments, schedules and Customer requests
- Monitor and communicate with field, managers and supervisors of any upcoming challenges or changes in deliveries/scheduling

Customer Support Agent · "Elation" SRL

Iunie 2017 - Iulie 2018 · 1 an 1 lună

Solving the appeared issues Technical and Financial

- Site management
- Performing User's requirements
- Managing Survey and User's feedback
- Solving appeared issues

Sales Manager · "Smart Business Group"

Septembrie 2016 - Februarie 2017 · 6 luni

- Negotiation with customers
- Cold calls

Sales Manager · SRL "Viximilia"

August 2014 - August 2016 · 2 ani 1 lună

- Managing orders
- Solving supplying with the clients
- Office work organization
- Negotiation with the customers

Manager on Banquets · " Conrad Dubai " Luxery Hotel · Dubai

August 2013 - August 2014 · 1 an 1 lună

- Team leading
- Managing tasks
- Organizing the team work
- Solving conflicts, managing complaints

English Teacher · Lyceum Liviu Deleanu

Septembrie 2011 - Mai 2012 · 8 luni

Teacher of English Language

Studii: Superioare

Moldavian University of European Studies

Absolvit în: 2011

Facultatea: English Language and Literature and French
Language

Specialitatea: Filology