



Datele de contact sunt contra cost. Detalii aici: <https://www.rabota.md/ro/prices/cv>

Angajat în customer support

Experiența profesională

IT Support / Technical Support · Rugiero Holdings Limited

Iunie 2023 - Prezent · 1 an 6 luni

IT - Support

Working with cloud services on Windows involves monitoring the status of laptops used by agents, installing necessary software, reinstalling the operating system, updating drivers, troubleshooting, and performing other technical tasks.

Technical Support

Technical support involves interacting with clients through chats on Telegram and Skype, providing assistance in resolving issues, responding to emails, as well as working with CRM systems and Trello.

Additional Skills

Office setup includes laying cables for video cameras, installing and connecting surveillance systems, crimping cables, configuring network switches, and performing other tasks to ensure the smooth operation of office infrastructure.

Microelectronics engineer · Steinel Electronic Moldova

Iunie 2021 - Aprilie 2023 · 1 an 11 luni

Work on the drying line for construction "Steinel" - "Bosch" - "Metabo"

Customer Support · ITN (International Travel Network)

Februarie 2020 - Aprilie 2020 · 3 luni

Working with clients of an international airline ticket company in English.

Your tasks include:

Analyzing and processing information.

Answering calls and assisting clients with inquiries related to airline tickets.

👤 30 ani

♂ Masculin

📍 Chișinău

💰 10 000 MDL

Preferințe

- Full-time

Limbi

- **Română** · Comunicare
- **Rusă** · Fluent
- **Engleză** · Comunicare

Permis de conducere

Categoria: B

Handling email requests.

Logging user requests in the HelpDesk system.

Forwarding requests to the appropriate technical support specialists (primarily concerning first-line support).

Maintaining a log of actions and decisions, with subsequent data entry into the central database.

Providing technical information about the functionality of products and services.

Studii: Medii

Scoala Profesionala №5

Absolvit în: 2011

Liceul Teoretic "Olimp"

Absolvit în: 2010