



👤 29 ani
 ♂ Masculin
 📍 Chișinău
 💰 8 000 MDL

Preferințe

- Part-time

Limbi

- **Română** · Fluent
- **Rusă** · Fluent
- **Engleză** · Fluent
- **Franceză** · Mediu

Datele de contact sunt contra cost. Detalii aici: <https://www.rabota.md/ro/prices/cv>

Sales, Customer support Part Time 9-1,2 pm

Despre mine

- Possess strong commitment to team environment dynamics with the ability to contribute expertise
- and follow leadership directives at appropriate times
- Thrive in a team environment and work well with others
- Enjoy working as a team member as well as independently
- Respecting others' points of view through engagement and interest.
- Using relevant knowledge, know-how, and skills to explain and clarify thoughts and ideas.
- Listening to others when they communicate, asking questions to better understand.
- Easily interact with people
- Don't break under pressure
- Dealing with difficult customers
- ¶ Able to work with a big amount of information

Experiența profesională

Dispatch assistant · Glorificator

Septembrie 2020 - Prezent · 4 ani 3 luni

- Prepare the jobs for the drivers
- Prepare their trips and schedule
- Work with electronic logbook
- Confirm customers with their pick ups and drop offs time
- Arrange helpers for the drivers all across Canada

Sales agent, Customer support · Glorificator

Aprilie 2019 - August 2020 · 1 an 5 luni

- preparing offers for the customer.
- answering calls and e-mails on a daily basis.
- providing assistance to the customers
- resolving any incoming issues or misunderstandings.
- working on the Canada market
- Effectively present companies' services over the phone, email

and livechat

Prepare accurate moving estimates and follow pricing guidelines

Perform follow-ups (by telephone, email, and sms) on pending estimates and quotes

Maintain direct contact with customers to answer questions and resolve issues prior to the move

Provide customer support services to booked customers

Keep an accurate and detailed record of actions taken

Achieve and exceed daily and monthly booking targets

Lead generator · Development Aid

August 2018 - Ianuarie 2019 · 6 luni

- Planning and preparing presentations

- Communicating development services to prospective clients

- Guiding Clients and/or Prospects to the Database & making online and/or on phone /

video

conference presentations on how to use the portal

- Selling the service and make new clients

- After Sale follow up

Summer Work- Waiter · Mayor Capo di Corfu · Corfu

Iunie 2017 - Septembrie 2017 · 4 luni

Taking orders from customers

Speaking with native english speakers, from UK,USA

Studii: Superioare

Alecu Russo , Balti State University

Absolvit în: 2018

Facultatea: Letters

Specialitatea: Translator English- French