



👤 30 ani
♂ Masculin
📍 Chișinău
💰 30 000 MDL

Preferințe

- Full-time

Limbi

- **Română** · Fluent
- **Rusă** · Fluent
- **Engleză** · Comunicare

Datele de contact sunt contra cost. Detalii aici: <https://www.rabota.md/ro/prices/cv>

Technical Support Agent

Despre mine

I am an GDS specialist with holistic knowledge of the system in airline ticketing, software and hardware skills. I am also experienced in hotel field as guest relation/receptionist representative

My hobby is computer games, traveling, and watching thrillers movies.

Experiența profesională

Technical Support Agent · Kivork

Octombrie 2021 - Prezent · 3 ani 2 luni

Refund of the airline tickets
Exchange of the airline tickets
Issuing the brand new ticket's
Special Assignments.
Understanding of the carrier fare rules (contracts)

Schedule Change Agent · Kivork

Ianuarie 2020 - Octombrie 2021 · 1 an 9 luni

Communication with the customers and the airline companies.
Solving the issues
Patience and a Positive Attitude
Refund and exchange of the airline tickets.

Guest Relation · Spice Hotel & SPA

Iunie 2017 - Octombrie 2017 · 4 luni

Solving the customers issues.
Party and Events planning
Extra Service assistance (car rent, guiding, upgrading the room)

Waiter · Spice Hotel &SPA

Iunie 2015 - Septembrie 2015 · 4 luni

Serving the clients within the VIP Restaurant.

Clean maintenance at work.

Knowledge of foreign languages (Russian, English, Turkish).

Kindness in communication and help.

Active and energetic with colleagues and clients.

Studii: Superioare

Institute of International Relations of Moldova |

Absolvit în: 2019

Facultatea: Limbi Moderne

Specialitatea: Traducator Simultan/Consecutiv

College of Microelectronics and Computing

Absolvit în: 2014

Facultatea: Masini si aparate de uz Casnic

Specialitatea: Technician